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Social Values at Westgate Group

“We’re proud to do business in a way that matters, where people feel valued, communities feel supported, and progress is achieved responsibly. That’s the kind of impact we’re here to make.”

“The true strength of a business lies in the wellbeing of its people, the trust it builds, and the positive impact it leaves behind.”

WHAT WE STAND FOR

Westgate Group is a family of businesses built on strong values and long-standing relationships. We care about what we do and just as much about how we do it.

We’re proud to play a positive role, not just in the industries we serve, but in the communities we’re part of. That means offering people valuable opportunities, treating our teams with respect, supporting our customers and local partners, and doing what we can to reduce our environmental impact. This is what social value means to us: showing up for people, place, and planet in ways that actually make a difference.



OUR OBJECTIVES

- Grow local talent through careers and training
- Support wellbeing and long-term development
- Champion fairness, inclusion, and respect
- Give back through time, tools, and care

HOW WE KNOW IT’S WORKING

We don’t just want to say the right things; we want to back them up. That’s why we measure both the numbers and the real impact behind them.

WHAT YOU CAN SEE

- Jobs created and apprenticeships started.
- Training delivered and skills developed.
- Emissions reduced through cleaner equipment, transport, and processes.
- Donations and equipment provided to local charities and community causes.

WHAT IT LEADS TO

- Stronger relationships with local partners and suppliers.
- Better employee wellbeing and job satisfaction, more trust and involvement in the communities we serve.
- A visible shift toward fairer, more sustainable ways of working.

OUR COMMITMENT TO SOCIAL VALUE

At Westgate Group, social value isn’t a box we tick; it’s part of how we work every day. It means doing right by our people, our customers, our communities, and the environment. That shows up in the choices we make, the relationships we build, and the standards we hold ourselves to.

OUR PEOPLE

- Support employee wellbeing through a positive, safe, and respectful working environment.
- Help people grow through training, development, and long-term career opportunities.
- Promote fairness, flexibility, and inclusion for all staff.
- Provide the right tools and equipment for safe, comfortable work.
- Recognise and value the contribution of every team member.

OUR COMMUNITIES

- Be an active and supportive part of the local areas where we operate.
- Give back through fundraising, volunteering, and charitable support.
- Support local events, schools, and community partnerships.
- Encourage our teams to get involved in good causes.
- Build long-term relationships with community organisations.

OUR CUSTOMERS

- Work closely with clients to understand their needs and deliver responsibly.
- Support social value goals through collaboration and shared outcomes.
- Maintain high standards of service, communication, and care.
- Share knowledge to help customers achieve their own sustainability and community goals.
- Build lasting partnerships based on trust and professionalism.

OUR ENVIRONMENT

- Reduce waste and emissions through smarter, cleaner ways of working.
- Invest in sustainable equipment, vehicles, and materials.
- Cut down on unnecessary consumption and promote reuse where possible.
- Encourage environmental awareness in our teams and supply chain.
- Do our part to protect the environment for future generations.

Key Social Value Achievements

Westgate Group

“We’re committed to making a meaningful contribution and always looking to improve.”

DELIVERING IMPACT WHERE IT MATTERS MOST

We track our social value activity across three key stakeholder groups: Communities, Environmental Responsibility, and Employees. Our achievements reflect the Group’s long-term commitment to working together to support people, place, and progress wherever we work.

STRONGER COMMUNITIES

We’ve supported our communities by providing equipment, time, and services to local schools, councils, and community groups, supporting tools and machinery for public events, funding and maintaining defibrillators, and contributing to grassroots and humanitarian projects both in the UK and overseas.

ENVIRONMENTAL RESPONSIBILITY

Across the group, we’ve worked to reduce emissions, cut waste, and lower our energy use, not just in one area, but wherever we can make a difference. We’ve continued to invest in better technology and systems that help us work more efficiently while reducing our environmental impact. Whenever possible, we’ve also embraced smarter, more circular ways of working, recycling, refurbishing, and managing resources more responsibly.

EMPLOYEES

We’ve invested in people’s wellbeing, growth, and long-term opportunity, building a culture of fairness, support, and shared success across the group.

WHAT WE’VE DONE FOR ENVIRONMENTAL RESPONSIBILITY

- Installed solar panels on two buildings to generate renewable energy on-site.
- Reached 80% electric car fleet adoption.
- Introduced a paperless office system for hire and invoice processing.
- Recycled water through rain harvesting systems for machinery cleaning and wash-down facilities.
- Continued refurbishment of plant and equipment to extend life and minimise replacement.
- Supplied electric plant for zero-emission operation in sensitive environments.

OUR PEOPLE AND COMMUNITIES

- Provided all staff with access to Bupa EAP for mental, financial, and everyday wellbeing support.
- Funded professional qualifications and training.
- Backed apprenticeship schemes in engineering, transport, and admin.
- Acted on driver feedback to improve safety and comfort.
- Invested in high-spec vehicles for field teams.
- Launched “Friday Fruit Day” to boost health and morale.
- Promoted from within, with depot staff stepping into leadership and specialist roles.
- Offered flexible working where possible.
- Built a culture that values every individual.
- Donated machinery to support improvements at Davenham Primary School.
- Raised funds for Ukraine aid via an employee-led concert.
- Supported guide dog training with the director’s hands-on support.
- Organised events raising money for: NSPCC, Cancer Research UK, St. Luke’s Hospice, Access to Business, Great Ormond Street Hospital Children’s Charity, Noah’s Ark Children’s Hospice, Royal British Legion.







Our Social Value Priorities Going Forward

Westgate Group

“What we do next matters most. Social value isn’t just about what we’ve done; it’s about staying present, listening, and continuing to show up where it counts. That’s how real change happens.”

As we move forward, our focus is on deepening the impact of everything we’re already doing, turning good intentions into outcomes that matter for real people. That means listening more closely, acting more purposefully, and staying committed to doing the right thing across all areas of our work.

We’re especially focused on:

- Growing apprenticeship opportunities and skills development across all parts of the business.
- Making wellbeing a priority, including better support for mental health and more flexible working options.
- Building stronger partnerships with schools, charities, and local organisations.
- Investing further in low-emission equipment, sustainable materials, and carbon-saving initiatives.
- Improving how we track, measure and share our social value impact with employees, customers, suppliers and the wider community.
- Supporting our clients to meet their own social value goals through collaboration and innovation.





“Our goal is simple: to keep building a business that puts people first, creating lasting value for our employees, customers, communities, and the environment.”